

iPlatinum

HOME OF iFerret

The Ferret Feed — April 2026

Introduction

Welcome to the latest edition of the Ferret Feed. What a great start to 2026 with 8 new implementations commencing in the first quarter. More and more organisations are realizing the importance of easy information access using the iFerret and iArchive solutions.

In this edition we cover 25 years of iPlatinum, the iPlatinum rebranding, the new Information Request Management module, Enterprise Search and AI and the benefits of iArchive. We hope you enjoy the Update.

25 Years Delivering Outcomes for Councils

On the 1st April 2001, we started iPlatinum as a boutique consultancy designed to assist councils gain a better return on their investment in information technology.

Over the ensuing years we morphed into a software solutions company, with the iArchive and iFerret solutions enabling councils and government departments to gain simple and seamless access to corporate information, all from one screen.

This has been transformational for many councils and we thank the many customers who have taken this journey with us.

iPlatinum Rebranding

As a part of our 25 year anniversary we have also embarked on a rebranding exercise to make the information we present more fresh and current. You will see an updated website in the coming months along with our new branding included in this newsletter.

The Information Request Management (IRM) Module

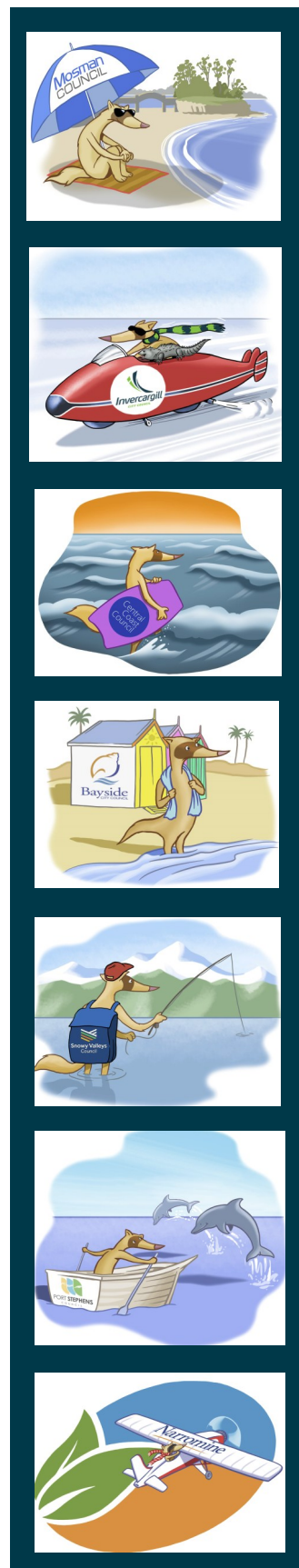
iPLATINUM understands the enormous amount of time and effort organisations spend responding to information requests. If not handled efficiently, it can create an impost on the organisation, cause frustration for the customer, and even create legal headaches if incorrect information is provided.

The iFerret IRM module which will replace the existing Managed Result Set (MRS) functionality has been designed with the abovementioned issues in mind to enable organisations to significantly automate this process and complete these requests quickly and efficiently within the iFerret software. An Inbuilt redaction capability adds further efficiencies in this regard.

We have worked with a group of existing customers to ensure IRM will significantly enhance your organisations ability to turn around accurate responses to these requests in significantly reduced timeframes.

The end result will be happy customers, efficient staff and processes, reduced times, improved quality of responses and significantly reduced costs when responding to FOI's, RFI's, GIPA's, subpoena's and all formal and informal information requests.

This functionality will be released in the upcoming 3.2 release of iFerret. If you would like a sneak peek before the pending release please log a request via info@iplatinum.com.au and we would be pleased to provide an overview via a Teams session.



Enterprise Search and AI

Have you ever wondered how AI and Enterprise Search might complement each other in a modern business environment? iPLATINUM has, and that is why we are now investing time and effort into the iFerret solution to ensure it can be easily configured as a data source in the AI world.

We see iFerret being a vital source of information for modern AI solutions enabling AI to quickly interrogate and provide answers relative to the information iFerret holds.

All of our customers understand the many benefits enterprise search brings, including one point of access to many data sources, instant retrieval of information, simple key word searching replacing complex menu structures, data validation and interrogation, quick and easy export for reporting, automatic creation of information bundles, the ability to save queries and run multiple times, just to name a few.

When you add to enterprise search the ability to not only retrieve information but then interrogate it to provide answers to complex questions the solutions value is magnified.

In the AI world you can not only see data but analyse it to provide responses to a myriad of questions where information can be interpreted from the source data.

iPLATINUM look forward to providing you with options to easily integrate AI with iFerret enabling you to interrogate the iFerret data and be greeted with concise responses based on the content of that data held. This will add so much more efficiency to your corporate capabilities and ensure you are making the most of your valuable corporate data.

If you would like to know more about our AI work please drop an email to info@iplatinum.com.au.

The Benefits of iArchive

The iPLATINUM data archival solution, iArchive helps with the decommissioning of legacy systems (Finance, HRP, Property & Rating, Records, Assets, Bookings and more) while allowing organisations to store historical data independent of application technology. This provides a mechanism to query and report on this data without the need for an application to support it.

The iArchive solution can easily be added as an historical repository under an existing iFerret environment or installed independently as a standalone system. Solutions have been developed for many commonly used systems including GenacIS, Stowe TCS, Fujitsu, Civica, Oracle, TechnologyOne, ITVision, Practical, PeopleSoft, Chris21, Aurion, Smartstream, Sun Systems, JDE, Computron, Confirm, MatMan, Kronos, Oracle eBusiness, WorkSafe, AusSoft and more.

Until next time... happy Ferreting!



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